

# Klipso Leads

MOBILE SCANNING AND LEAD MANAGEMENT APPLICATION



# Sommaire

## 1. Avant l'événement

- Les indispensables
- Votre Espace Expositant : menu « Lecteur de badge »

## 2. Pendant l'événement

- Flasher un participant
- Qualifier un participant
- Synchroniser un participant

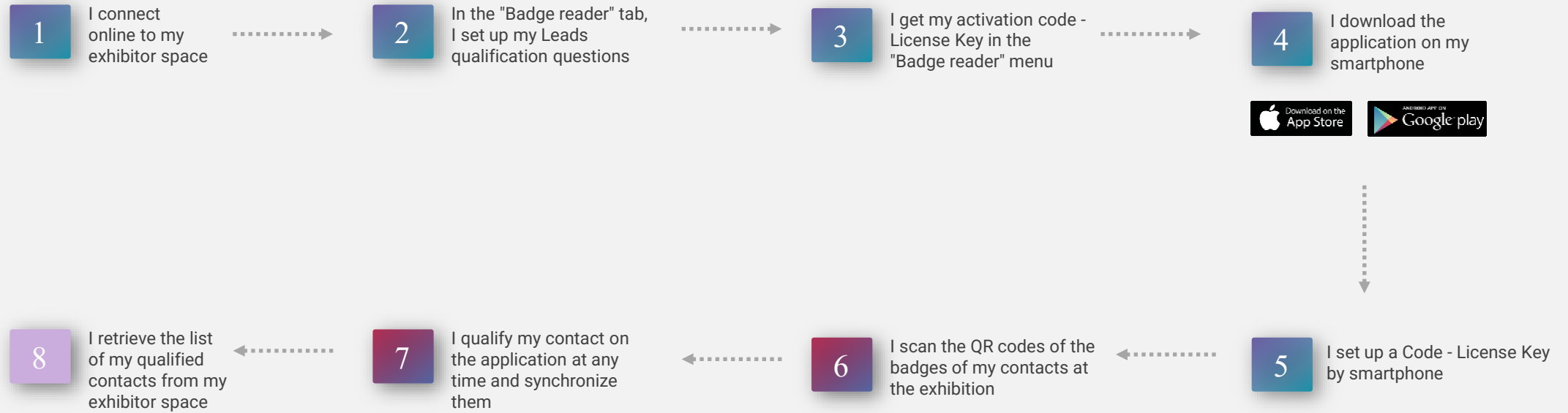
## 3. Après l'événement

- Télécharger la liste de mes contacts

## 4. Annexes



# Process



# 1. Before the event

## The indispensable

Klipso Leads is an IOS and Android compatible application that allows you to qualify visitors during an event.

An "Off-line" operation mode is also available so that you are not dependent on the mobile data.

## Above all, I make sure that:

My license (s) is / are included in my stand or that I have to order it / them.

I have a smartphone equipped with an autofocus camera to flash the QR CODE on the badges of the participants. If not, you can rent one with preinstalled app.

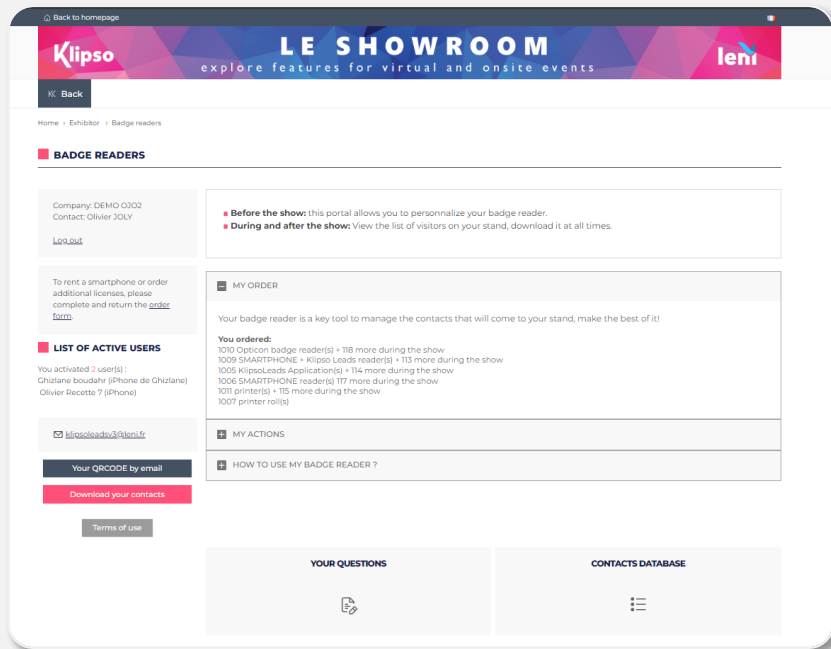
I have in my possession the link to my exhibitor platform.

# Connection to your web exhibitor space

And download - Activation of your Klipso Leads App

## I SET UP MY QUESTIONS FIRST

On my online exhibitor space



## IMPORTANT

If you activate your license on the Klipso Leads Applications before setting up your questionnaires, you will then be blocked in terms of modification.

If you do not wish to have specific questions to qualify your prospects, you can then directly enter your license key (1 per smartphone using Klipso Lead).

## THEN I ACTIVATE MY LICENSES

On my klipso leads application



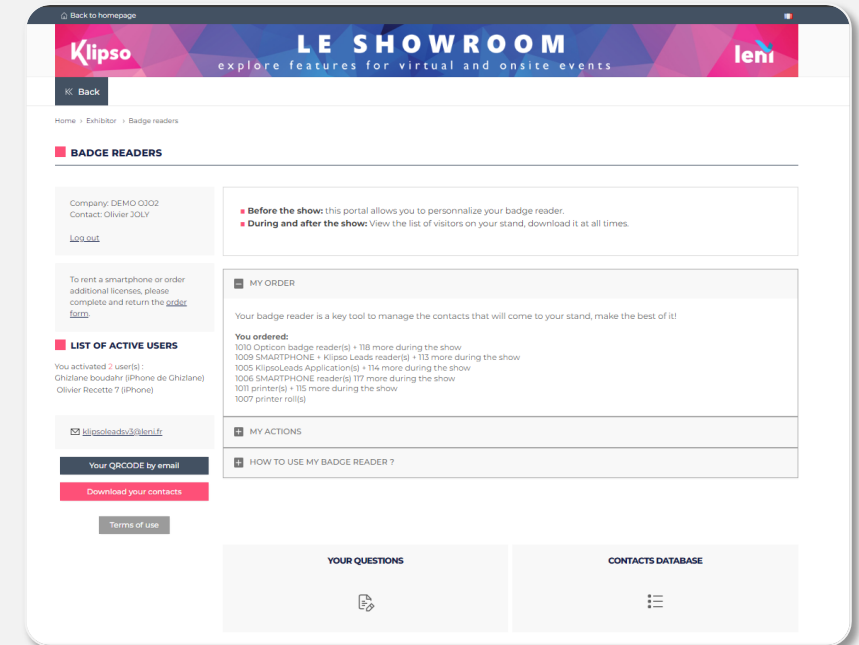
# Your Exhibitor Area: "Badge reader" menu

## Click on "Badge reader":

- I make sure that the order meets my expectations, I download my order form and I send it by email or by post to LENI.
- I also access the reminder of the actions I have to take (survey settings, application download, date, time and place of recovery / return of the reader).

## Configuration and management:

- Define your qualifying questions via the survey configuration module (free text or questions of your choice)
- Copy my license key. **To be entered on my application once my survey is configured**
- On this page, I will access the list of attendees that I scanned at my booth once I have synchronized my data.





# Create my questions

+ Add a question

I click on "Add a question" to start my configuration.

I enter the "label" of my question

I choose one of my 4 possible question formats

For all the optional questions, I press enter between each answer to add more

Once I have finished I click on the "Validate" button. You can return to your form as you wish to make changes.

## Our recommendations

- The wording of your questions should not exceed 50 characters.
- Between 8 and 10 questions maximum
- Between 8 and 10 answers maximum / question

**A short and concise qualification for your teams will be more effective**

**Contact the organizer if you have any doubts about the data presented by default when you scan a contact, Ex:**

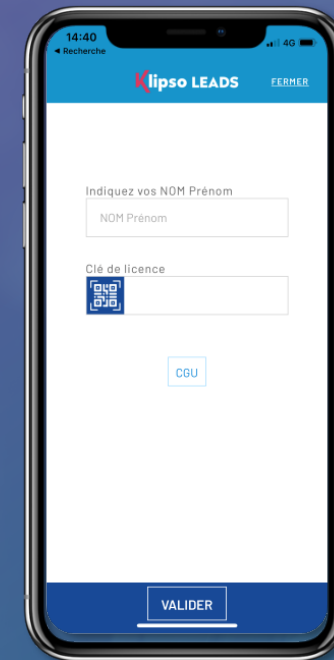
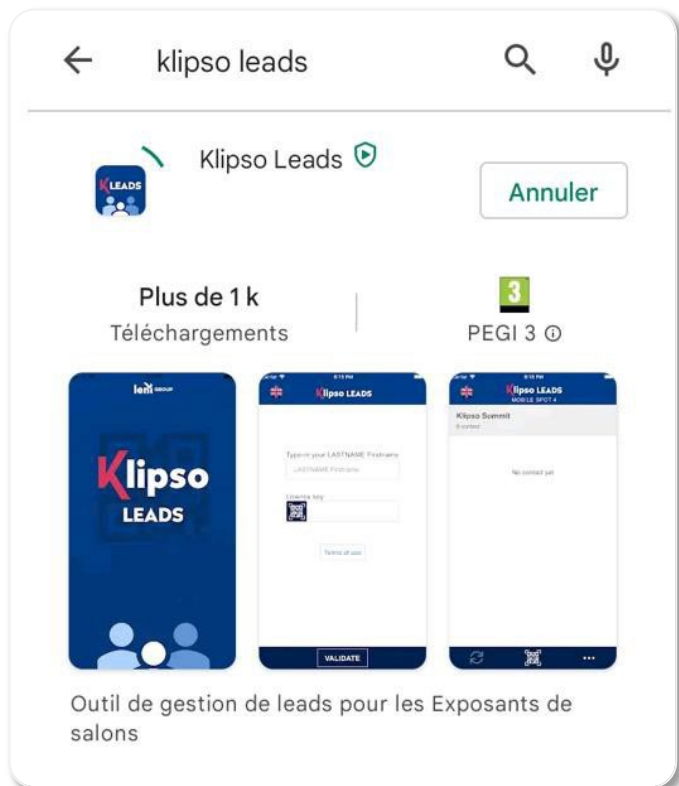
- The full contact details of each participant
- Profile information (activity, function, center of interest, etc.)

**4 free pre-configured fields are already available**

- Other name
- Other
- Company
- Other Email
- Remark

# Download and configure my application (s)

On my smartphone, I go to my Play Store for Android or my App Store for Iphone to download my application



Next slide activation

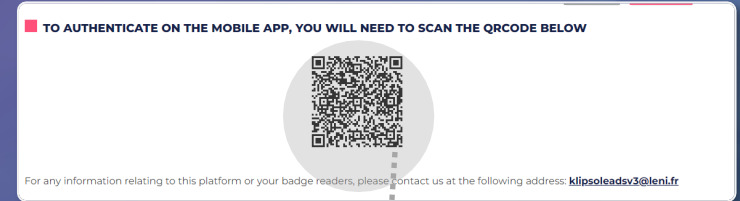


# Activating my licence

## IMPORTANT :

**Before activating my license key, I make sure that my survey settings are complete.**

- If I order multiple licenses I will only have one key which will be communicated on the Exhibitor platform.
- An activated license key = a smartphone
- If I order 5 licenses, 5 people on my team will each be able to activate it on their smartphone only once.
- I enter my First name and last name. This allows the global file to reconcile the scanned participants with the license users.
- I enter my license key specified on my Exhibitor platform, **respecting the case.** (upper / lower case)
- I validate

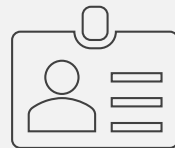


## 2. During the event

### Use during the event:

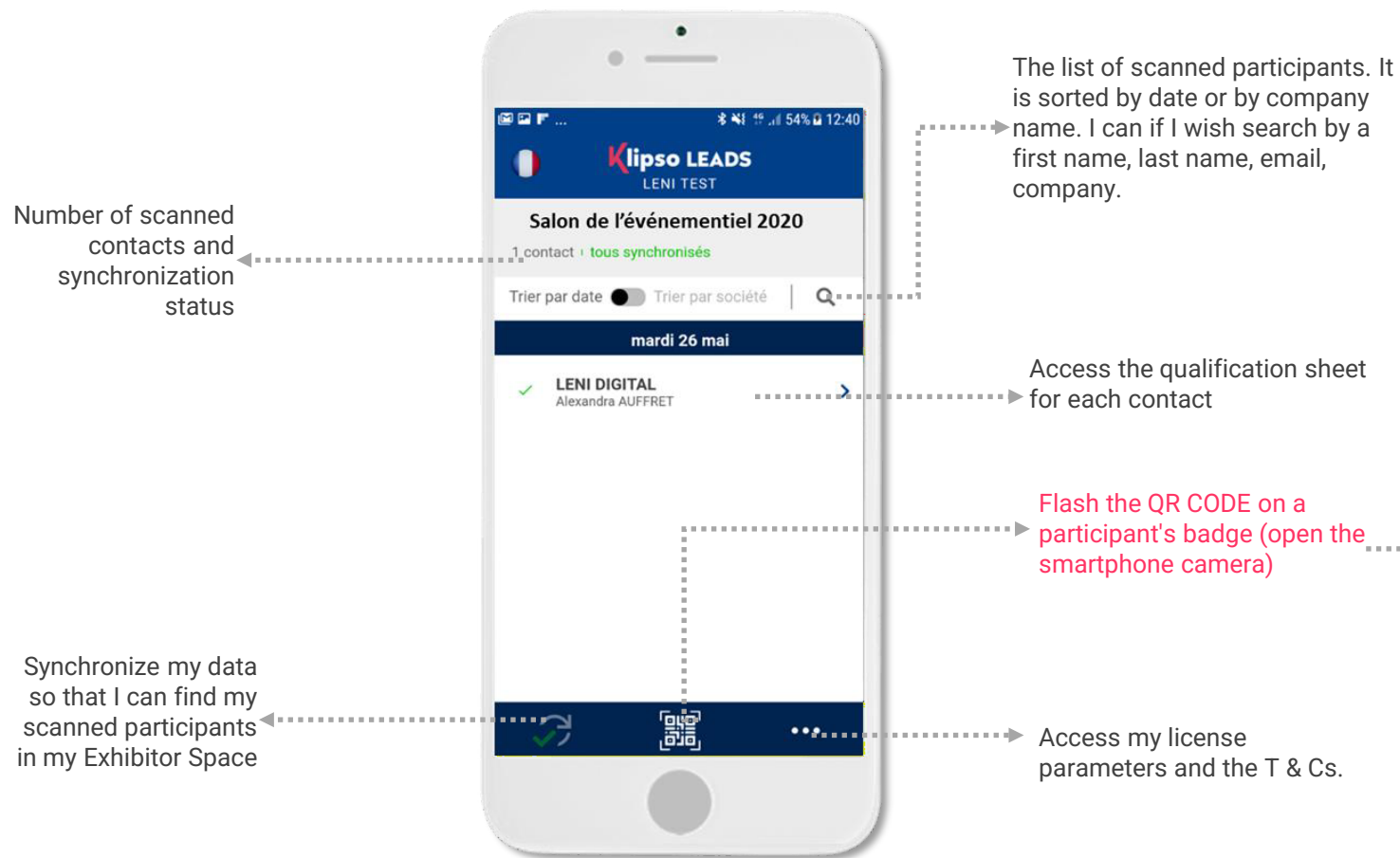
Discover in this section how to use the Klipso Lead Application during the event:

- Scan QR codes
- Qualify a participant
- Sync my participants



# Scan QR code

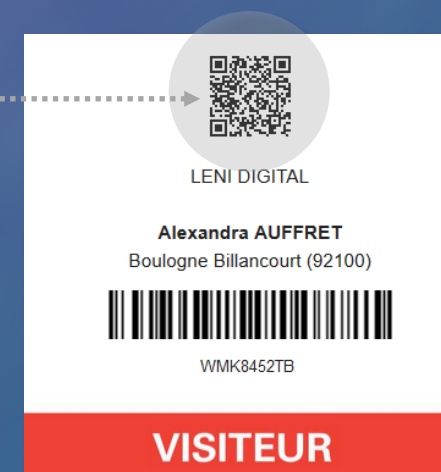
Once the license key is registered, I arrive at the page that will allow me to scan the QR code present on each badge worn by the participants.



## Why am I flashing the QR CODE?

Because it allows me in offline mode to obtain the following data live:

- The company
- First and last name
- Email
- Number phone



It may happen that for certain categories of participants, such as exhibitors, you may not have all the information filled in. Therefore, you will be able to qualify their information.

# Qualify a participant

On this page I will be able to qualify the participant using either:

The screenshot shows the Klipso LEADS mobile application interface. At the top, it displays the company logo and name 'Klipso LEADS' and 'LENI TEST'. Below this, the user's profile information is shown: 'LENI DIGITAL', 'Alexandra AUFFRET', 'Email : aauffret@leni.fr', and 'Téléphone fixe : 01 58754630'. The main section is titled 'QUESTIONNAIRE' and contains several questions with right-pointing arrows at the end of each line. The questions are: 'AutreNom', 'AutreSociete', 'AutreEmail', 'Commentaire', 'Quel produit préférez-vous dans notre gamme?', 'Souhaitez-vous être contacté par téléphone?', and 'Qu'avez-vous pense de notre publicité?'. At the bottom of the screen, there are two buttons: 'ANNULER' and 'ENREGISTRER'.

only the free fields that LENI makes available to me

or by completing the survey that I will have previously configured in my Exhibitor Area.

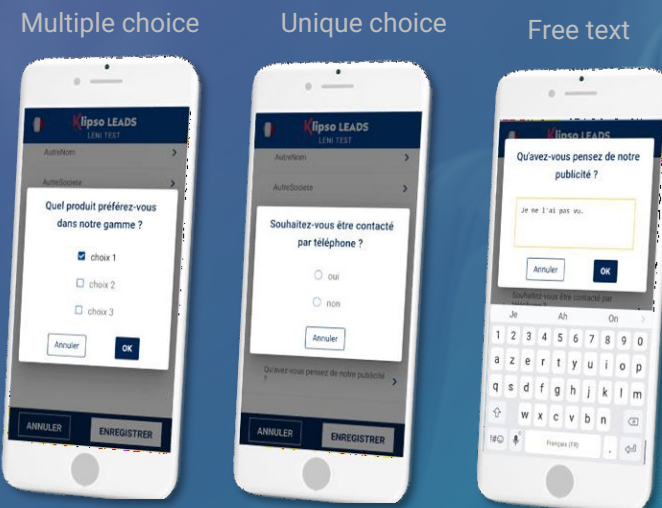
I just have to click on each arrow at the end of the line to access each question and qualify it.

Be careful, I don't forget to click on SAVE when I'm done.

## Good to know :

At any time, from the home screen, I can come back to a participant's file to modify it or simply consult it.

## Example of survey rendering





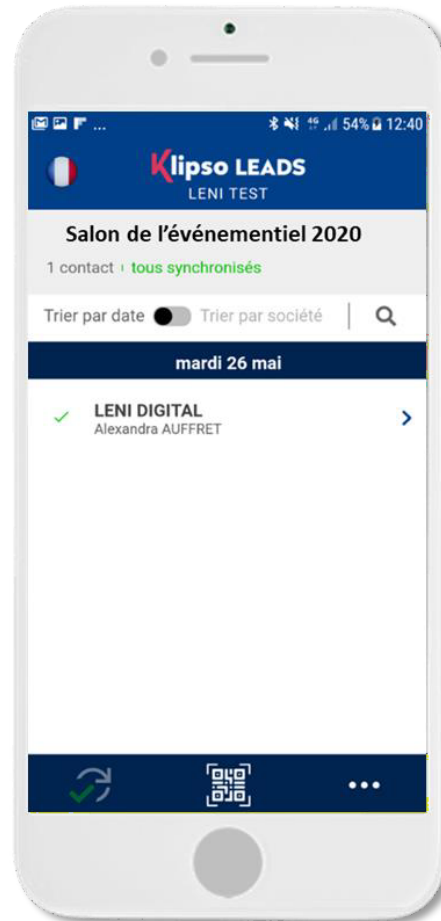
# Synchronize my participants

## Offline management and intelligent data synchronization

- When I use my Klipso Leads application, I can, if I wish, turn off my mobile data and operate in "Offline" mode.
- This inevitably implies a synchronization of data with my Exhibitor Space as soon as I switch back to "Online" mode.

## What does the word "synchronized" mean?

It simply means the transfer of the data recorded on your mobile device to your Exhibitor Space.



## How do I identify a synchronized participant?



My participant has been synchronized



My participant has not been synchronized

## How do I synchronize my contacts?



I click on the icon at the bottom left of my home page.

## 3. After the event

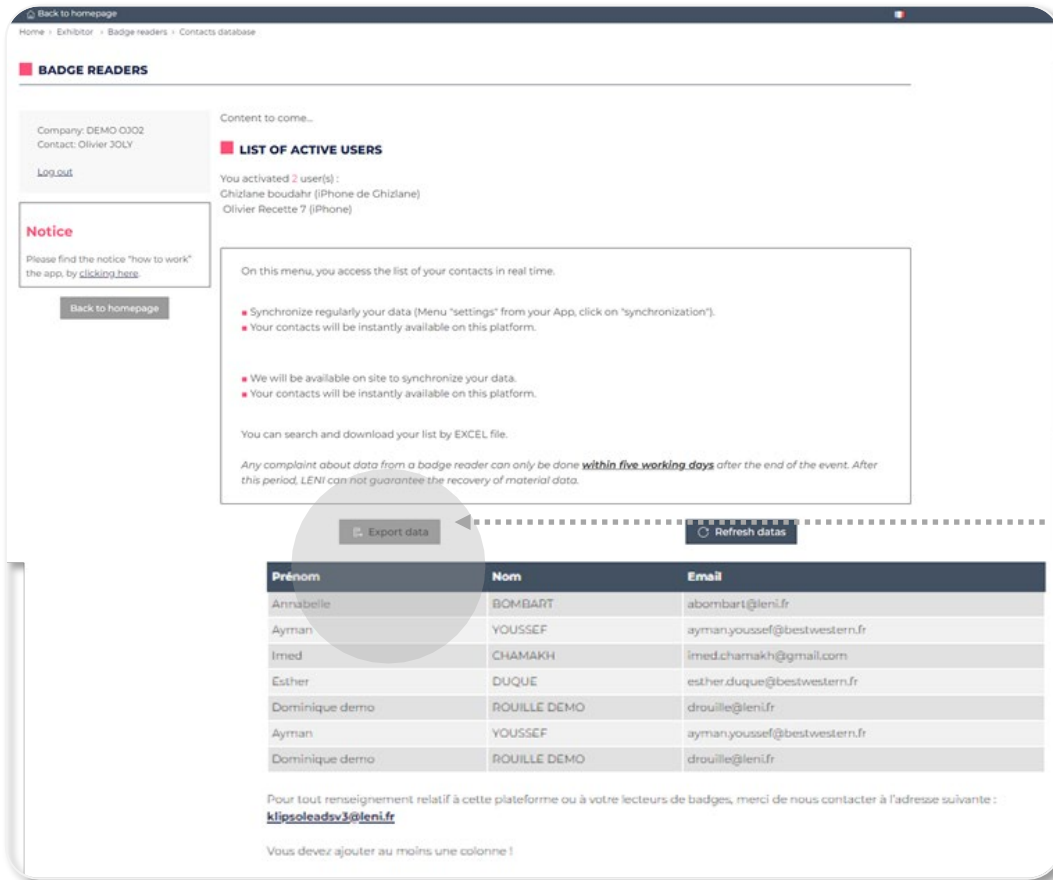
### Lead retrieval:

Discover how you can retrieve your leads and download your contact file.



# Lead retrieval

Once all my contacts have been synchronized, I go to my Exhibitor Area to download my file in xls format (Excel).



The screenshot shows a web interface for 'BADGE READERS'. It includes a navigation bar with 'Home', 'Exhibitor', 'Badge readers', and 'Contacts database'. The main content area is titled 'LIST OF ACTIVE USERS' and displays a list of users. A callout box highlights the 'Export data' button. Below the list, there is a 'Refresh data' button and a footer with contact information.

Company: DEMO 0302  
Contact: Olivier 30LY  
Log out

Content to come...

**LIST OF ACTIVE USERS**

You activated 2 user(s):  
Ghizlane boudahr (iPhone de Ghizlane)  
Olivier Recette ? (iPhone)

**Notice**

Please find the notice "how to work" the app, by [clicking here](#).

Back to homepage

On this menu, you access the list of your contacts in real time.

- Synchronize regularly your data (Menu "settings" from your App, click on "synchronization").
- Your contacts will be instantly available on this platform.
- We will be available on site to synchronize your data.
- Your contacts will be instantly available on this platform.

You can search and download your list by EXCEL file.


Any complaint about data from a badge reader can only be done **within five working days** after the end of the event. After this period, LENI can not guarantee the recovery of material data.

Export data Refresh data

Prénom	Nom	Email
Annabelle	BOMBART	abombart@leni.fr
Ayman	YOUSSEF	ayman.youssef@bestwestern.fr
Imed	CHAMAKH	imed.chamakh@gmail.com
Esther	DUQUE	esther.duque@bestwestern.fr
Dominique demo	ROUILLE DEMO	drouille@leni.fr
Ayman	YOUSSEF	ayman.youssef@bestwestern.fr
Dominique demo	ROUILLE DEMO	drouille@leni.fr

Pour tout renseignement relatif à cette plateforme ou à votre lecteurs de badges, merci de nous contacter à l'adresse suivante : [klipsoleadsv3@leni.fr](mailto:klipsoleadsv3@leni.fr)

Vous devez ajouter au moins une colonne !

Click on the "Download List" button to download your contact list in Excel format. 

## I will find in my file:

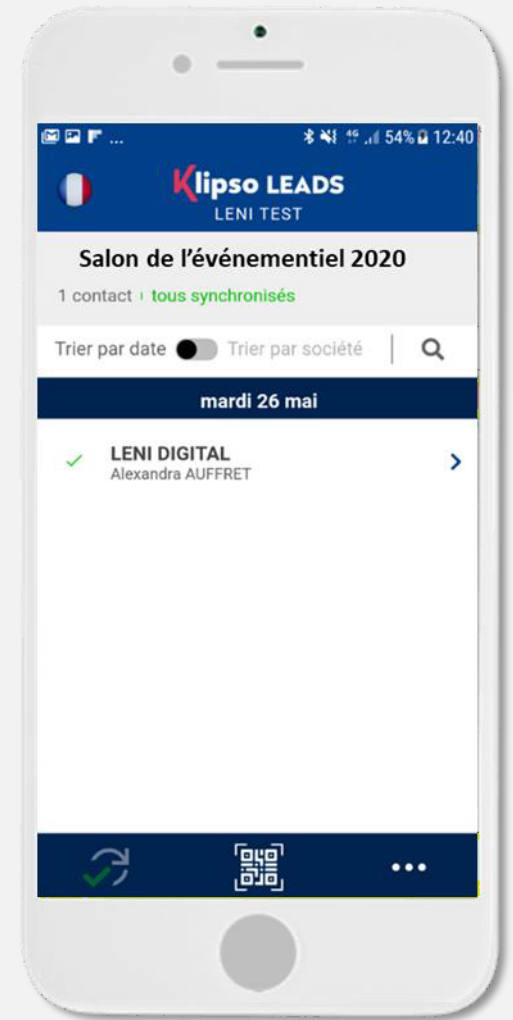
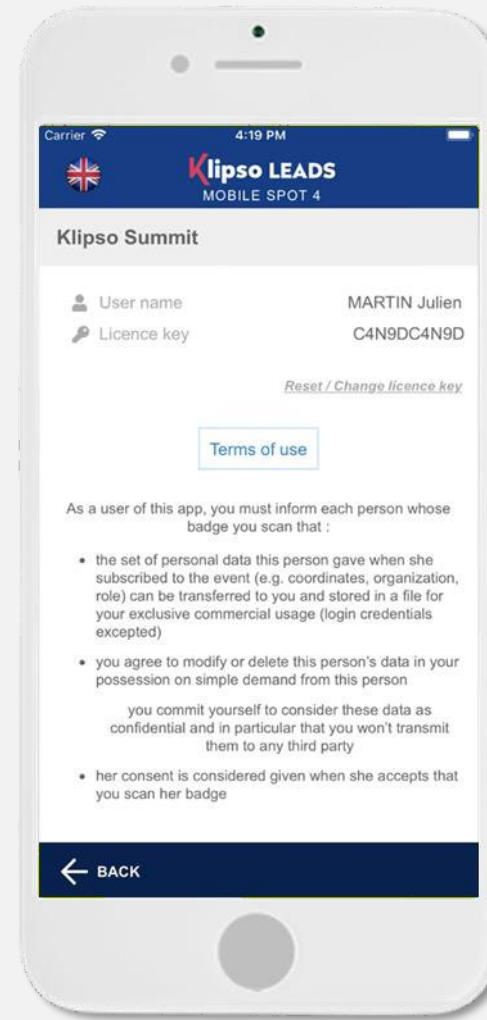
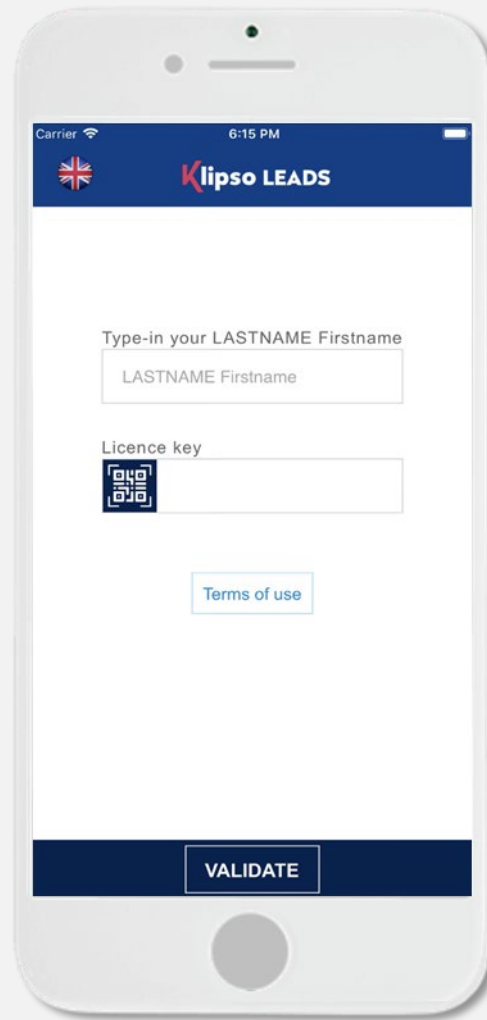
- Participant's contact details.
- Some profile information collected on the pre-registration form.
- The answers to the questions (set by default or configured).



# Appendix



# Simple step-by-step usage



# Simple step-by-step usage

